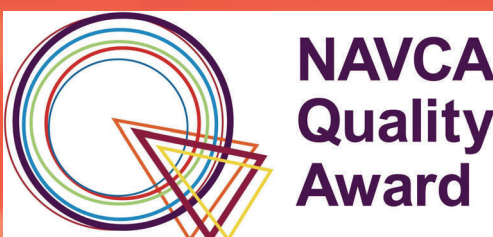




Your Local Support and  
Development Agency....  
Providing Voluntary and  
Community Support



# Annual Review 2010-2011



# Who We Are

## Core Staff Team

<b>Andrea Hobbs</b>	Chief Officer
<b>Tracy Bramley</b>	Finance Manager
<b>Barbara Murray</b>	Finance Officer
<b>Barrie Tuck</b>	Community Accountant
<b>Sarah Richardson</b>	Administrator
<b>Pauline Reeve</b>	Funding Advisor (until 31 March 2011)
<b>Sandi Clark</b>	Volunteer Centre Coordinator
<b>Sarah Lally-Marley</b>	Town Ambassador/ Funding Advisor
<b>Maggie Farey</b>	Rural Network Officer

## Ryedale Counselling Service Staff Team

<b>Stephen Robling</b>	Manager
<b>Anne Brown</b>	Support Worker
<b>7 counsellors</b>	
<b>2 associate counsellors</b>	
<b>5 trainees</b>	

## Trustees

### Name

<b>Vic Worrall</b>	Treasurer until November 2010
<b>Gary Harkness</b>	Until October 2010
<b>Rob Salkeld</b>	Chair
<b>Claire Hall</b>	Vice Chair
<b>Linda Stannard</b>	Until April 2010
<b>Adrian Green</b>	Until May 2010
<b>Richard Harrison</b>	
<b>Robert Wainwright</b>	Representing Ryedale District Council
<b>Jane De Wend Fenton</b>	Representing Ryedale District Council
<b>Gillian Pearse</b>	
<b>Rev Ian Robinson</b>	Treasurer
<b>Karen Chapman</b>	
<b>David Wright</b>	
<b>Mike Benson</b>	

## Our Funding

Our funding comes from four main sources:

- grants and contractual payments from statutory bodies;
- grants from Charitable Trusts;
- donations from individuals, local groups and firms; and
- from fees, charges to service users, and recoveries.

## Our Members 2010—2011

1st Norton Scouts  
Acorn Community Care  
Advocacy Alliance  
Alzheimers Society Ryedale and Whitby Branch  
Appleton-le-Street Parish Hall  
Border Collie Rescue UK  
British Red Cross - Ryedale  
Brooklyn Pre-School Playgroup  
Burythorpe Sports Centre  
Churches Together in Southern Ryedale  
Ebberston Sportsfield Association  
Ebberston Youth Group  
Encephalitis Society  
Farndale East Parish Council  
Filey 4Wards Development Trust  
Filey Childcare  
Gillamoor and Fadmoor Playing Field  
Gilling East Village Hall  
Helmsley Walled Garden  
Homestart Ryedale  
Hope Central - Elim Ryedale Church  
Huttons Ambo Parish Council  
Kirkbymoorside Golf Club  
Lifeline Disabled Group  
Malton and Norton Canoe Club  
Malton Camera Club  
Marton Mornings Jubilee Charity  
Middleton & Aislaby Village Hall  
Next Steps  
North Yorkshire Music Therapy Centre  
Old Malton War Memorial Hall  
OLGA  
Outside In Theatre  
Pickering Community Events Group  
Pickering Walkers are Welcome  
Pied Piper Projects UK  
Rillington & District Scouts and Cubs  
Rillington Pre-School Playgroup  
RYECAT Ltd  
Ryedale and District Mencap  
Ryedale Carers Support  
Ryedale Festival Trust Limited  
Ryedale Folk Museum  
Ryedale Forum for Older People  
Ryedale Local Exchange Trading System  
Ryedale Special Families  
Ryedale Stroke Group  
Ryedale U3A  
Ryedale YMCA  
Ryedale Youth Theatre  
Scarborough and Ryedale Carers Resource  
Scarborough and Ryedale Mountain Rescue Team  
Sight Support Ryedale  
Sinnington Pre-School  
Sinnington Village Hall Committee  
St Mary's Priory Old Malton  
Swinton Reading Rooms  
Terrington Arts  
The Wilf Ward Family Trust  
Thornton le Dale Parish Council  
Thornton Le Dale Playing Field Association  
Westow Parish Council  
WRVS, Pickering

RVA has a mixture of member groups who benefit from our services, and individuals who are interested and supportive of our role. In 2010—2011 there were 63 group members, as listed above, and 10 individual members. All members are eligible to vote at our Annual General Meetings.

### Summary of the year

With the new Big Lottery funded projects well under way during this financial year, the RVA team has been busier than ever with a 50% increase in activity when we took a snap shot view of our progress. The Rural Voice project has been highly effective in engaging groups and work has been flowing in to the community accountant and funding advisors. All 3 projects have over achieved on their targets. Our projects and frontline services have grown in strength and had good levels of success and the Volunteer Centre has continued to see an increase in its activity. All of this solid work has taken place against a difficult back drop of insecurity about our future funding, actual cuts to our grants resulting in changes to staff hours and impending changes to our accommodation at Community House on Wentworth Street. The staff team and Trustees have worked hard throughout the year to maintain a positive outlook and to contain internal worries about the future.

Developing changes to our infrastructure partnership of support and development organisations across North Yorkshire & York have occupied a large amount of time for Trustees and the Chief Officer, and the fruition of these changes will begin to be seen during 2011/12.

As we absorb these challenging times for the voluntary sector: the emergence of the Big Society concept, the Localism Bill and development of GPs as commissioners; RVA's aim has been to lead, facilitate and support our Member groups and all charities across Ryedale.

# Supporting the growth, capacity and quality of voluntary organisations and community groups enabling the sector locally to improve service provision to meet identified needs

**Local knowledge and local delivery** are the keys to our being able to successfully support groups of all shapes and sizes across Ryedale. This year the team has excelled its targets and has helped to make sure that voluntary services in Ryedale are healthy and growing strong.

## Community Development Work

Our community development team have had a very busy year. We have provided 72 voluntary and community organisations with general community development support, and completed 30 organisational health checks. Our funding advisors, Pauline Reeve and Sarah Lally-Marley have provided 76 groups with funding advice and completed 22 funding searches. They also produced a funding strategy guide, which is available to download from our website.

The funding advice project is funded by the BIG Lottery and NHS North Yorkshire and York.

## Examples of success

Ryedale Family History Group is run by a small team of committed volunteers who support people with researching local and family history. In order for them to be able to provide up to date equipment for both their members, local people and schools projects they applied to the Heritage Lottery's small grants scheme, with help from the funding advice team, and received £47,500. As a result the group have been able to expand the services they offer including their work with schools and help sessions in local libraries.

Ryedale Talking Magazine, another volunteer led organisation, that provides monthly taped magazines for the blind and partially sighted, needed to update their equipment so that future recordings could be made on CD. On our recommendation, they applied for an Awards For All grant and received £1,250 which has enabled them to provide a higher quality magazine for their members.

## Information & training

Over the course of the year, we have provided information on over 80 training opportunities. Training can either be delivered and arranged by RVA in Ryedale, be delivered out of Ryedale by one of our neighbour local support and development organisations or be delivered by an external organisation. This year our Funding Advisors have delivered training on community development work and community funding to North Yorkshire Police. Over the year we have also produced factsheets and good practice guides on: management committees, constitutions, CIO's, CIC's, Monitoring and Evaluation and Role Descriptions for the Chair, Secretary and Treasurer.

## Community Accounting

Our Community Accountant team, consisting of Tracy Bramley and Barrie Tuck, has continued to provide an excellent service to Ryedale voluntary and community groups. During the year, we have supported 9 clients in Ryedale; some requiring assistance with setting up a computerised accounting system and others wanting one off advice or training on general financial management. RVA provided an Independent Examination for 7 charities. This project is funded by the BIG Lottery.

## The Future

The CANNY project aims to be self sustaining by 2014 by charging for some services and is ahead of its targets already. Meanwhile the face of funding advice is set to change as we see the government's policy directions unfold with GP commissioning and the Localism Bill. RVA's challenge will be to maintain our local support and development services and to adapt our skills to the changing environment.



North Yorkshire and York



LOTTERY FUNDED

# Enabling voluntary and community groups to gain greater access to information, practical support services, funding and facilities

**Hitting the right spot** with information is always a difficult thing to do. RVA aims to make sure that vital information reaches people quickly and that we provide opportunities for everyone to tell us about things they want to share. The office is also a source of valuable local knowledge.

## RVA Newsletter

Sarah Richardson, our administrator, is responsible for our newsletter production from layout and content to packing and posting. This year our six newsletters have been sent to over 200 contacts. Loss of funding led to a review and a decision to print fewer hard copies. Over 100 copies now go out on email and we approached local businesses to increase the sponsorship, enabling us to produce the printed version with these now only mainly going to Members. We are very grateful to our business sponsors for their continued support.

In addition to our members, the newsletter is distributed to Ryedale District Councillors, Parish Councils, NHS North Yorkshire and York, North Yorkshire County Council, key funders and other statutory partners.

Feedback comments from the review and evaluation:

*"It's great" Rachel Popham, Ryedale Charities Together*

*"Colour and format is excellent. OLGA has had great support and coverage from the newsletter. Thank you Sarah and RVA".  
Mary Birch, OLGA*

## E-Bulletin and Embracing Social Media

We know it can feel like we are bombarded by e-mails!! It is vital though that we keep the voluntary and community sector in Ryedale up to date with deadlines and changes.

Over the year, 299 e-bulletins in total were circulated on our network: ranging from news on governance and legislation to advertising job vacancies. Of these, 33 were about local groups, 19 were consultations and 120 about services available. 39 of the e-bulletins were about funding. We also set up a Facebook

account and started to tweet regularly on twitter.

## Funding Event

Our Meet the Funder Event was extremely successful again this year and attracted over 50 attendees. The event incorporated 3 workshops covering outcomes, quality awards and commissioning and we were very pleased to have speakers from the Big Lottery, NAVCA and the Holistic Partnership.



## The invisible stuff

RVA deals with concerns and enquiries which go far beyond our day to day core business, recording hundreds of calls throughout each year. For example, while 326 enquiries came from our Member organisations, 383 came from other voluntary and community organisations. 175 calls were recorded from the statutory sector and RVA can be the place people come to when they don't know where else to call. Many of our calls are effective in sign-posting people to where they need to go.

## Practical support

Barbara Murray, our Finance Officer, has continued to provide a cost effective and efficient payroll service to 9 groups and we have supported voluntary and community groups with photocopying, laminating, and binding facilities at competitive rates.

## The Future

RVA is working with partners across North Yorkshire to see if we can become more efficient and provide better value for money with our information services. 2011/12 will see a central Funding Fair and we are undertaking a full review of our newsletter production.

# Leading, facilitating and supporting partnership working between local voluntary & community groups and between the voluntary, public and private sectors, to enable diverse views to be represented to external bodies

## Voice and influence

We aim to ensure that RVAs role as facilitator and voice for the voluntary and community sector in Ryedale has a positive influence at strategic levels. This work involves engaging with statutory partners and funders to raise Ryedale issues from the voluntary and community sector and providing opportunities for direct dialogue. We fulfil this role partly by being a member of partnerships at district, county and regional levels. We ensure that rural voluntary sector issues are not ignored. We have been pro-active this year in bringing organisations together to share views and consider collaborations as part of the larger movement towards commissioning and as a response to the impact of funding cuts.

RVA worked with colleagues from Coast & Moors Voluntary Action to facilitate the important Securing the Future consultation between the PCT, NYCC and the voluntary sector and a Health & Social Care Forum for the East Area's voluntary sector was formed. RVA also established direct involvement with the GP commissioning group locally and attended early meetings looking at the transformation of community health and social care services, with a view to establishing early links with health colleagues and opening the dialogue.

In addition, RVA led the Strategic Partnership's Delivery Group through a review of its' priorities and Action Plan and presented an update on Community Engagement, for which RVA is lead partner, at the Wider Partnership event at Ryedale House.

Ryedale's Equalities Forum suffered from funding issues during the year, losing its development worker and then funding for its administration. However, RVA continues to Chair this Forum and brings cross sector partners together to share information and good practice.

RVA has had positive input into the Safeguarding Adults group and facilitated sector input into a Children's Services review.

## Rural Voice

The Rural Voice Project has had another successful year. This project ensures that the views of voluntary and community groups in Ryedale are passed on to policy makers and aims to reach the most remote rural areas of Ryedale.

RVA has a double role with this project, being both Lead partner and a delivery partner. RVA was commended by the Big Lottery for its financial and monitoring procedures at the end of the projects' first year and continues to guide the project to be challenging and innovative. On the delivery side, four voluntary and community sector forums were held during the year, travelling around the district and headlining themes covering communication, young people and care issues in rural areas.

The project also gives free advice to help groups access support for all their needs and Maggie Farey, the Rural Network Officer, visited 17 groups on an in-depth 1:1 basis and worked with over 80 groups on an informal or group basis. The Rural Voice project has had a visible presence at many events across Ryedale during the year including Ryedale Show and Rosedale Show and co-organised a successful event for Village Halls.

## The Future

RVAs Chief Officer, Andrea Hobbs, takes the lead within the team for the representational work. As part of her role she has been closely involved with colleagues across York and North Yorkshire, re-shaping the future of support and development work. As a founder Trustee of the North Yorkshire & York Forum she became Chair and continues to be a leader in the changing landscape of support and development services to the voluntary sector. With a strong local team, and sound local networks and knowledge, RVA aims to balance local need with strategic leadership.



LOTTERY FUNDED

# Promoting volunteering, with the aim to increase the number and diversity of volunteers, and to enable all people in Ryedale to access meaningful volunteering opportunities



more structured and professional way to manage their volunteers.

## Using Technology

During the year further development work was done on the RVA website to enhance its function as a source of information about volunteering and to increase and improve access to the Volunteer Centre and its services. Volunteers can now register on our website directly, sign up for events and membership and find useful links to more volunteering opportunities.

## Marketing volunteering

The Volunteer Centre has benefitted from a NYCC Community Fund grant which has enabled us to undertake outreach work to stimulate and encourage local interest in volunteering and community activity. During the year the Centre used the local exhibition and multi-purpose vehicle, the RYEPOD and engaged in this campaign by delivering a number of presentations and information stands across Ryedale in the market towns of Kirkbymoorside, Helmsley and Pickering. We also had regular information displayed in libraries, colleges, Ryedale Job Centre, and of course within the public waiting area of Community House.

Through the grant, the centre was also able to sponsor the Volunteer of the Year Award in the 2010 Pride of Malton and Norton Awards.



The Volunteer Centre enjoyed a year of growth due to the dedication of the whole of the RVA team, and shared working through the new North Yorkshire Volunteer Centres network.



This has provided the capacity to expand our brokerage and support for volunteers.

## Volunteer Numbers

71 volunteers have been referred to local opportunities, alongside many being referred to national organisations to volunteer in other parts of the country. There are 119 volunteer using organisations registered with us, and although we have had some losses, we have been encouraged by the addition of 10 new organisations to the register.

There was further growth in the number of volunteers contacting the Volunteer Centre using the internet through the national shared website [www.do-it.org](http://www.do-it.org) as people increasingly use the internet looking for opportunities to volunteer. We have also seen an increase in the number of vulnerable people coming forward looking for volunteering opportunities, who are accompanied by care support workers. In partnership with Job Centre Plus we successfully placed 18 people as part of the government DWP scheme for those unemployed for 6 months or over.

## Volunteer Management

It is crucial to manage volunteers effectively whether someone is a vulnerable person or not. Everyone needs to feel valued and supported. Sandi Clark, our Volunteer Centre Co-ordinator, undertook the accredited Train the Trainer Volunteer Management course in order to be able to guide our local groups in a

## Working with partners

The development of the Volunteering Strategy and the North Yorkshire & York Volunteer Centre network gave better strategic direction to volunteering and this foundation will be built on over the next year.

## Continuing to develop as a sustainable, proactive organisation that is open to change

### Strategic Planning

The past year has brought huge change and new perspectives—some of which had been brewing for some time, and some of which were new.

RVA was already moving ahead with its own strategic direction and Trustees completed and approved their Strategic Plan 2010—2013. This plan forms the basis for decision-making and gave the team a better focus and understanding of what Trustees were wanting from them. Towards the end of the period the political environment was changing on the back of the economic downturn and RVA has responded to these changes and will continue to assess and review their position and direction.

With the Securing the Future consultation between the sector and statutory partners happening during the early part of the year, and the governance changes which brought about the newly incorporated sub-regional North Yorkshire and York Forum, RVA committed to working with colleague support and development organisations to develop a single strategic plan for North Yorkshire & York collectively. In conjunction with this, negotiations for a single grant agreement were also entered into. This single plan and new funding arrangements will re-shape RVAs own Strategic Plan over the next two years. The staff team held an Away Day to work together on how this would affect their action plan and Trustees worked to safeguard the future of RVA, in balance with approving collective working in the interests of future sustainability.

### Governance

Five new Trustees were recruited to the Board during the year; 4 from Member groups and 1 for her skills and experience. The Board also decided to undertake a Governance review and NCVO provided a facilitator free of charge as part of a special governance support project. This resulted in Trustees developing firmer foundations for sub-committees and raised their awareness about their roles.

### Commitment to staff

Despite going through an uncomfortable period of time when funding streams were not secure and staff hours needed to be reduced, RVA Trustees remained committed to investing in their staff. Training undertaken by team members this year has increased skills and knowledge in areas which are new or topical in view of the impact of political and economic changes. Courses have ranged from Advocating Intelligent Commissioning, Insolvency, Personalisation, Communication and Social Media to attendance at a Big Society conference.

### ThankQ Database

RVA has continued to provide a training and operational lead to partners and the database for voluntary sector groups in North Yorkshire is now fully integrated into our systems.

### Projects

RVA continues to deliver and support projects which further community engagement and development.

The Malton Town Ambassador project pilot was a success and additional funding provided for a further 11 months. Despite a necessary cut to hours, Sarah

Lally-Marley continued her excellent work and the project was expanded to include Norton as well as Malton.

The Ambassador role encouraged and improved joint working between different groups and sectors across the towns. A final pilot report gives more detail and outcomes.

We continued to work in partnership with Hull University to deliver Aim Higher 'Moving on Up' taster sessions, with all courses linked to the University Foundation Award Modules.



# Ryedale Counselling Service



## Achievements and challenges

It has been a challenging year for the counselling service following the announcements of funding cuts by the NHS. However, this does not mean that the service has stood still. The number of appointments available has increased by 5% since last year and despite a temporary halt to taking referrals due to the funding challenges, referrals in to the service actually increased by 8%.

The service prides itself on its effective monitoring and is able to evidence that 73% of clients demonstrated reliable improvements to their general mental health and well being while 54% showed significant clinical change. As usual the service has taken a mixture of self referrals and referrals from professionals, with an overwhelming majority of referrals coming from GP practices.

## Rite2talk (children and young people)

This service for young people has had to be withdrawn from schools following a failure to secure continuation funding from Children In Need.

Young people continue to be seen through the generic counselling service and the Rite2talk website is up and running, providing a more accessible point of contact for young people and vital information and links to other support.

There are plans in place to submit a more robust bid to Children In Need and work is in progress with a complete review of our existing Child Protection procedures and policy.

## Specialist counselling

The counselling service offers a specialist service to survivors of sexual abuse and domestic abuse, as well as other family members.

This service is funded by the Henry Smith Charity and allows us to offer long term counselling. We exceeded our target for referrals for the end of the 3 year funding period by 8% (December 2010) whilst achieving good clinical outcomes for clients. The service has been a lead partner in the Sexual Abuse Forum for our area. This specialist service is set to continue and funding is now secured.

## Contracts

We continue to secure contracted work providing sustainability for the generic service and a highly successful partnership has been formed with the Castle Health Centre in Scarborough where there is a high demand for counselling which has led to an expansion of this contract.

Other contracts with Ryedale District Council, Oasis School of Human Relations, Scarborough 6th Form College and Racing Welfare all continue to provide an income.

## Funding and the future

Key innovations have been pushed forward to upgrade the administration systems in the form of an efficient and fully electronic record keeping system and a pilot for an on line appointment system.

Assessment procedures have also been improved and all policies have been rigorously reviewed.

With the 4% cut to NHS funding and the service currently under review by the NHS, the future is still uncertain.

Marketing is being improved through a new booklet about the service and development of a web-site by autumn 2011.

Funded by



LOTTERY FUNDED



The Henry Smith Charity



Children in Need

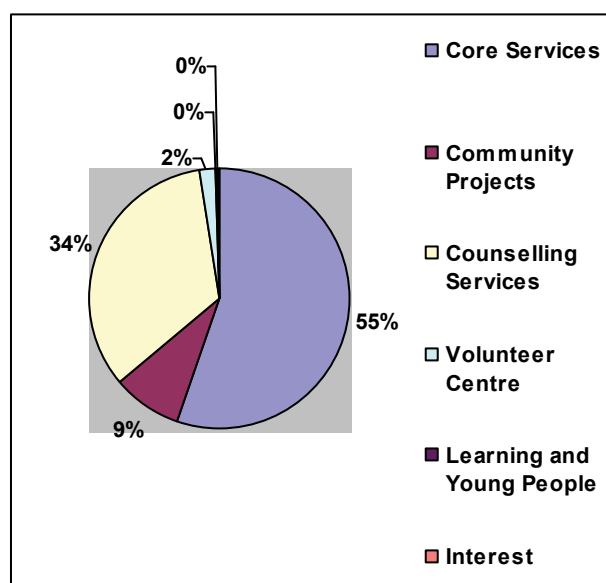


North Yorkshire and York

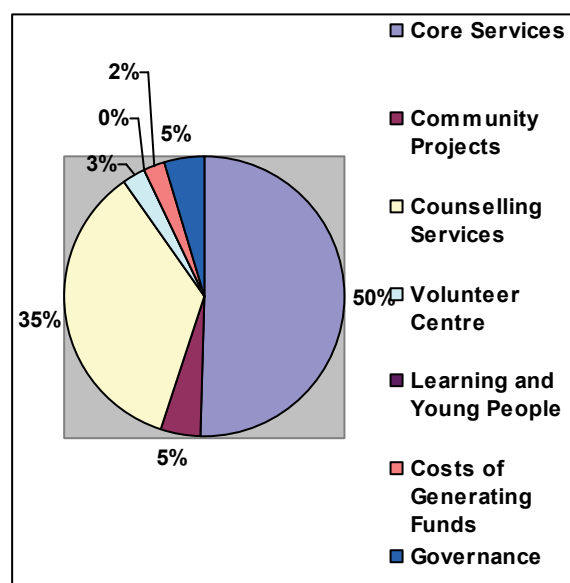
## Financial Information 2010/2011

### Income & Expenditure for the year ending 31<sup>st</sup> March 2011

Incoming Resources: what it was for



Resources Expended: how it has been spent



The overall result for the year is a surplus of £41,188 comprising a surplus on restricted funds of £15,047 and £26,141 on unrestricted funds.

The large proportion of core services above reflects the continuation of the three BASIS projects funded by the BIG Lottery providing free advice and support to voluntary and community organisations. These are:- CANNY – Community Accounting Network North Yorkshire, Funding Advice and Organisational Development and Establishing the Rural Voice – Making Infrastructure Organisations Easy to Reach.

The inclusion of these projects within RVA has had a beneficial impact on all existing projects and core services by enabling the joint overhead and support costs to be shared out further.

The increase to unrestricted funds this year mainly comprises a £13,000 share of the legacy donation made to Ryedale Charities Together. Due to the financial uncertainties ahead the Trustees have not yet committed this to a specific use and consequently it is being held as a designated unrestricted fund. Within the year there have also been many uncertainties, commencing with notification from the NHS in October 2010 of cuts to services, initially within the current year, however later retracted to commence 2011/12. This prompted a complete review of all expenditure and scaling down of any operations where possible; the benefit of which is reflected in this year's surplus.

#### Reserves as at 31 March 2011

	Total	Unrestricted General Funds	Restricted Funds
	£	£	£
<b>Total Funds</b>	<b><u>285,289</u></b>	<b><u>181,004</u></b>	<b><u>104,285</u></b>

Included within the unrestricted funds of £181,004 (shown above) are free reserves of **£118,229**. Free reserves are those unrestricted funds that are not tied up in tangible assets, nor held in designated funds. Designated funds currently comprise a capital replacement fund of £13,028, the balance of funds held in the George Smith Legacy of £11,678, the pension reserve of £3,553, the Office relocation reserve of £18,000, and two new reserves; £3,354 for specific core projects to be carried out in 2011/12 and the £13,000 share of the legacy donation noted above.

The Trustees consider that this level of free reserves is acceptable at this time and adequately covers the agreed level set in the reserves policy of one quarter of the annual projected expenditure for the forthcoming year.

This summary financial information is extracted from the statutory accounts and may not contain sufficient information to allow a full understanding of the financial affairs of the charity. The full financial statements were approved by the Board of Trustees on 27 July 2011, and have been audited by Hardcastle France Chartered Accountants. A copy of the full financial statements can be obtained from the Company Secretary at RVA.

RVA continues to offer a reliable and professional payroll service to members and a fee based service for the Independent Examination of accounts.

# Strategic aims & outcomes

**STRATEGIC AIM 1: To support the growth, capacity & quality of voluntary organisations and community groups enabling the sector locally to improve service provision to meet identified needs.**

## Outcomes

- The capacity and governance of community and voluntary organisations in Ryedale is strengthened and increased; volunteer Board members and staff are better informed and have access to increasing knowledge and skills.
- Community and voluntary organisations in Ryedale are better able to meet their legal obligations and are fit for purpose.
- Community and voluntary organisations are better able to demonstrate the impact of their activities and feel more confident to undertake quality awards.
- The voluntary and community sector in Ryedale successfully contributes to ensuring that the needs of Ryedale people are met.

**STRATEGIC AIM 2: To enable voluntary and community groups to gain greater access to information, practical support services, funding and facilities.**

## Outcomes

- Local voluntary and community organisations are better informed and have access to a range of quality information and resources.
- Local voluntary and community groups have access to a good range of support services, enabling them to increase capacity and sustain their activity/business.

**STRATEGIC AIM 3: To lead, facilitate and support partnership working between local voluntary & community groups and between the voluntary, public and private sectors and to enable diverse views to be represented to external bodies.**

## Outcomes

- Local voluntary and community organisations are more able to engage with and influence strategic statutory partnership plans and planning for communities.
- There is an increase in collaboration between local voluntary and community organisations resulting in greater sustainability, and more services are supported or purchased by the statutory sector.
- There is improved engagement by the statutory sector with the voluntary and community sector, and with the harder to reach communities that they represent or work for.
- There are improved relationships between the voluntary and community sector and the statutory sector.

**STRATEGIC AIM 4: To promote volunteering, aim to increase the number and diversity of volunteers, and to enable all people in Ryedale to access meaningful volunteering opportunities.**

## Outcomes

- Ryedale's Volunteer Centre is sustainable and visible; people and organisations in Ryedale are aware of its function and role and promotion of the Centre's activities and support is improved.
- Local volunteer using groups, organisations and businesses have a sustainable and flexible workforce and there is an increase in organisations being registered as offering volunteer placements.
- There is an increase in the number of people recorded as volunteers, or requesting placements as volunteers in Ryedale and volunteering is valued and recognised as an important contribution to the community.

**STRATEGIC AIM 5: Ryedale Voluntary Action is sustainable, proactive and open to change.**

## Outcomes

- RVA is fit for purpose.
- Governance and leadership is strengthened through confident and skilled staff and Board of Trustees.
- RVA demonstrates a good understanding of its members and VCS groups across Ryedale.
- RVA is recognised as the infrastructure support organisation for Ryedale and develops and supports its projects effectively.

## Thank you to our funders



### **RYEDALE VOLUNTARY ACTION**

**Ryedale Community House  
Wentworth Street  
Malton  
North Yorkshire  
YO17 7BN**

**Tel: 01653 600120**

**Fax: 01653 695377**

**Email: [post@rva-cvs.org.uk](mailto:post@rva-cvs.org.uk)**

**Website: [www.ryedaleva.org.uk](http://www.ryedaleva.org.uk)**

**Charity No: 1061069 Company Reg No: 3286600**

Photographs courtesy of the  
Malton and Pickering Mercury

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**Mercury**